



# West Midlands Ambulance Service

University NHS Foundation Trust



## Digital Transformation

Phil Collins

Trust us to care.

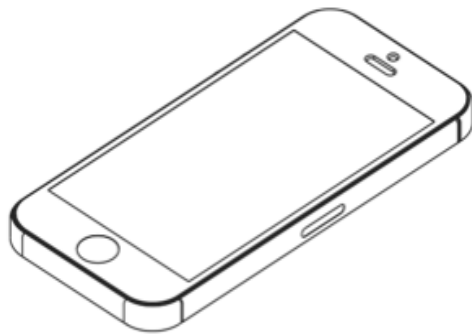


# Agenda

- What is digital?
- Why does it matter?
- What can we do?



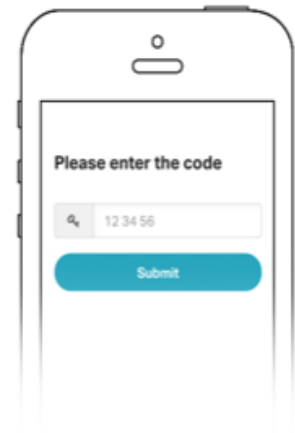
# Some questions...



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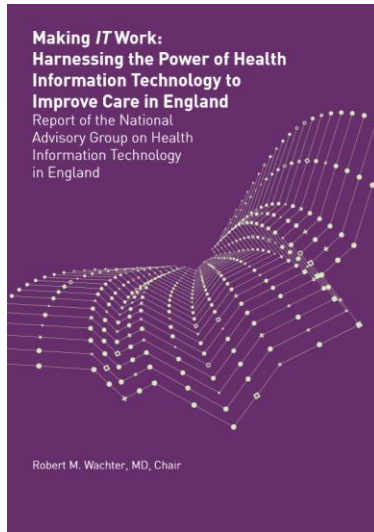
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and vote

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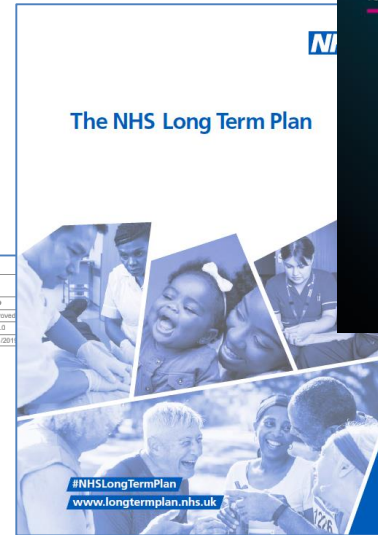
# What's going on?



Operational productivity and performance in English NHS Ambulance Trusts:  
Unwarranted variations

Commercial in Confidence			
Ambulance Digital Strategy			
Programme	Digital Urgent & Emergency Care		
SRO	Sarah Shah	Status	Approved
Author		Version	2.0
		Version Date	07/01/2019

National Ambulance Digital Strategy  
v2.0



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What is it?

digital

Trust us to care.

**Digital  
transforms  
verbs**

**IT  
delivers  
nouns**

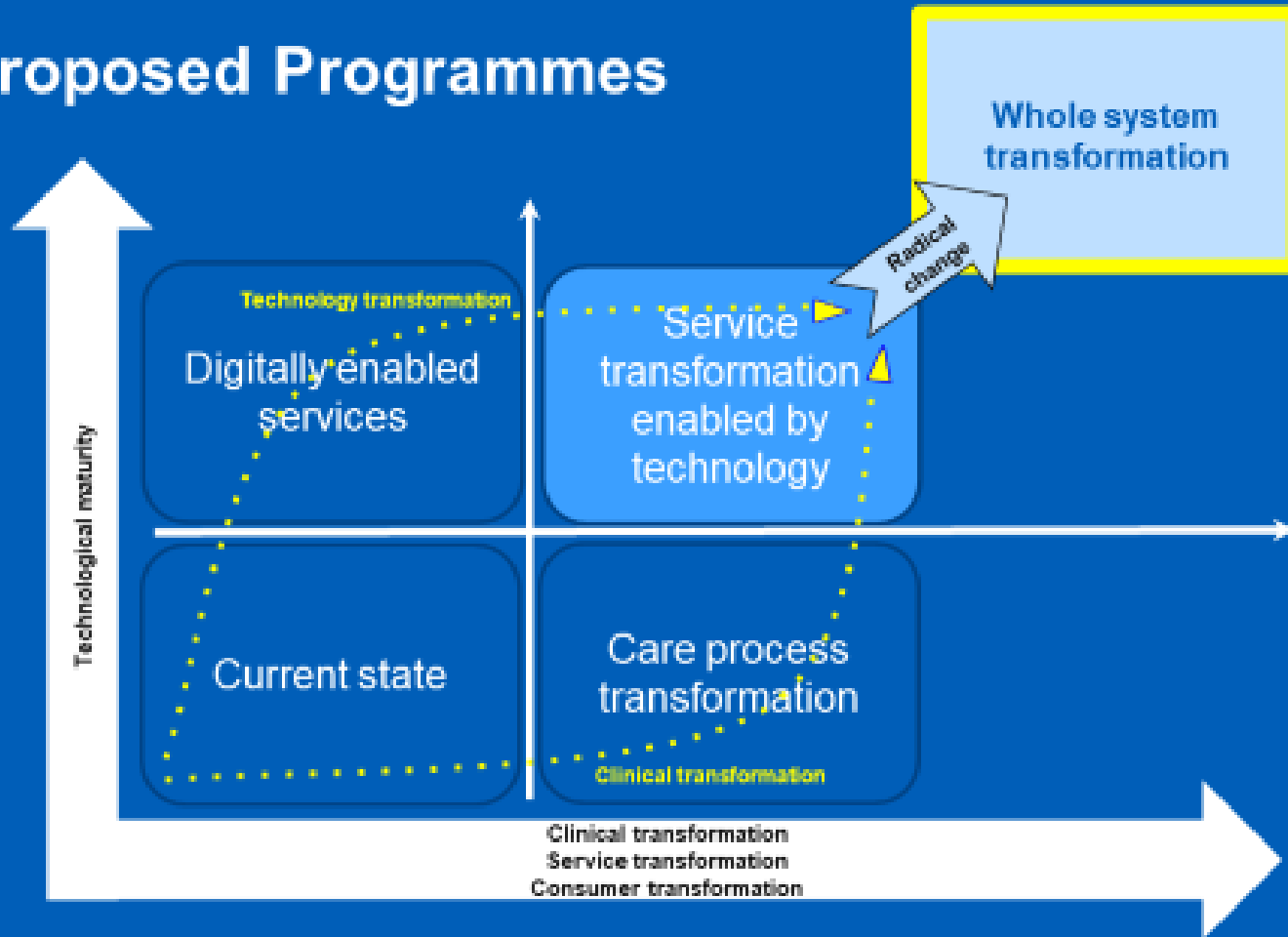
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## Proposed Programmes





# Is it important?

- Yes but...
  - Not enough money to just do more
  - It might not be quick

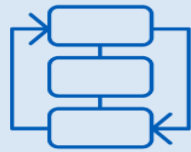




# Global Digital Exemplar



**Establish world class leaders in healthcare digitisation**



**Make it quicker, easier & cheaper to replicate elsewhere**



**Develop a vibrant and responsive market place**



**Demonstrate the impact on clinical care & operational delivery**



**Demonstrate the value of new or emergent technology**

**Trust us to care.**



# Global Digital Exemplar

- Current GDEs
  - Sharing
  - Adoption
- Expansion

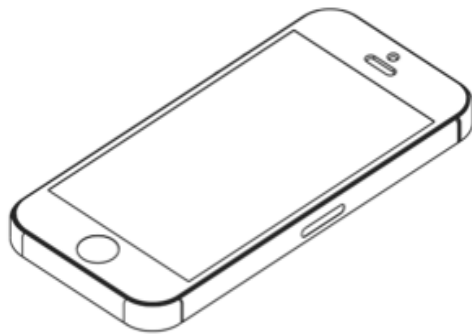


# Digital challenges?

- Cost
- Governance
- Embracing change
- All of us, playing our part



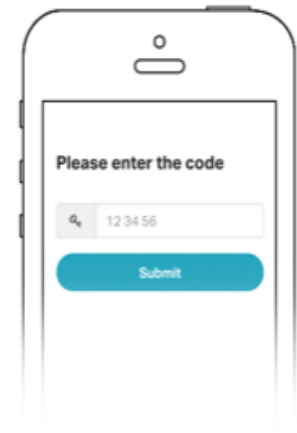
# Where next...



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# Making IT Work

nhs  
digital  
academy



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# Thank you

**Digital  
transforms**

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